

# City of York Pennsylvania City Services

## Resource Guide



**York City Hall**  
**101 South George Street**  
**York PA 17401**  
**Telephone - 717-849-2221**  
[www.yorkcity.org](http://www.yorkcity.org)

### York City Government Department Descriptions

(All offices are located at City Hall, 101 South George Street, York PA 17401 unless otherwise stated)

#### **City Clerk (City Council) - 717-849-2246**

Prepares and maintains all official action taken by City Council (five elected officials) at regular and special meetings. Maintains official archive of all City government documents.

#### **Economic & Community Development 717-849-2264**

This Department develops and implements economic development and strategies and other state and federal programs to promote economic and community development. Oversees the Health Bureau; Housing Services; Permits & Inspections, Planning and Zoning; and Health Licensing.

#### **Redevelopment Authority - 717-849-2264**

The Redevelopment Authority acquires, maintains, and redevelops buildings and empty lots in the City.

#### **Environmental Bureau - 717-849-2245**

Oversees private hauler contract for collection of trash, recycling, yard waste, scheduled large items and monthly drop-off site for yard waste. Recycling and yard waste containers can be purchased at the bureau.

#### **Fire Department - 717-854-3921**

43 South Duke Street

**Emergencies Only – 911**

#### **Bureau of Health - 717-849-2299**

**Albert S. Weyer Health Center - 435 West Philadelphia Street**  
**Health Bureau Administration Office - 101 S. George St.**

The Bureau offers public health services to City residents including: immunizations, TB testing/treatment, HIV/AIDS testing/counseling, STD testing/treatment, communicable disease control, public health education/promotion/planning, maternal child health, animal bite investigation, emergency preparedness planning, needs assessment, epidemiology and monitoring/prevention of opioid substance abuse/overdose.

#### **Highway Bureau - 717-849-2320**

118 North Broad Street

This department is responsible for the upkeep of City streets (potholes, snow removal, street cleaning, cleaning of storm water inlets, fallen signs, graffiti, and street cut permits). To report such problems, call the Public works Hotline at 849-2228

#### **Housing Services - 717-849-2264**

Provides down payment and closing cost financial assistance to income eligible first time homebuyers. The City will provide 2% of the sales price of a property towards down payment and up to 8% of the sales price towards closing costs. York City homes only.

#### **Human Relations Commission - 717-846-2926**

Investigates charges of discrimination because of their race, color, familial status, religious creed, ancestry, age, sex, national origin, disability, sexual orientation, gender identity, hairstyles and protective and cultural hair textures and hairstyles, or the use or training of a support or guide animals.

#### **Human Resources - 717-849-2244**

Handles all hiring of new employees (applications and interviews)

**Large Item Pick - Up ( Environmental Bureau, Public Works) - 717-843-1240; Mon-Thurs 9 am - 3:30 pm**  
Schedules (7-10 days in advance) collections of normal household furniture and appliances that are not considered regular trash.

#### **Licensing and Inspection of Tenant Occupied Properties 1-717-849-2347**

#### **Parking Bureau**

The Parking Bureau provides parking facilities and services to meet the parking needs of York City residents, businesses, and visitors. The bureau is responsible for meter collection, parking enforcement, meter installation and meter maintenance.

**Parking Fines - 717-849-2236**  
**Monthly Parking Billing—717-849-2309**  
**Enforcement 717-849-2230**

## Permits and Inspections, Planning and Zoning - 717-849-2256

Issues and administers all construction and building permits for the City. Investigates complaints of housing codes, electrical codes and other property maintenance violations. Issues zoning, curb & sidewalk, dumpster and yard sale permits. Inspects and licenses all eating establishments and special events in the City. Issues licenses for peddlers, solicitors, jukeboxes and mechanical and electrical amusement devices. Reviews and approves all plans for building and renovation; receives and processes HARB applications; provides short and long-term planning in economic development, transportation, housing, land use, urban design, and public/civic infrastructure. Provides engineering assistance to Planning, Planning Commission, City Council, local, state, federal agencies, neighborhood organizations and citizens

### Permits for Special Events - 717-849-2245

Permits for park use, block parties, parades and special events. An application is available on line at

<http://yorkcity.org/york-city-event-permit>

### Permits for Yard Sales - 717-849-2256

### Police Department - 717-846-1234

50 W King St

### Emergencies Only – 911

Community Services – 717-812-8363

Tip Line - 717-849-2204 (anonymous)

### Public Works - 717-849-2245

This department manages services that are provided by the City including snow removal, recycling, large item pick up, yard waste, maintenance of City streets, graffiti removal, oversize / overweight vehicle permit, storm water management, and road closure permits. Responsible for five major bureaus including: Highway and Fleet Maintenance, Building/Electrical Maintenance, Environmental Services, and Recreation and Parks,

### Recreation Bureau - 717-854-1587

Provides and supervises recreation activities for City residents and maintains city parks.

### Traffic Fines - 717-849-2236

Collects traffic/parking ticket fines. Parking fines can be paid online at <http://yorkcity.org/>.

### Treasurer's Office - 717-849-2281

The Treasurer of the City of York is an elected official and handles the collection of City/County property taxes and York City school taxes and other revenue. Tax bills are mailed February 15th and July 1st of each year.

## Frequently Called Numbers

211 - United Way Helpline Service

911 - Emergencies

988 - Suicide & Crisis Lifeline

Animals - Dead (on public streets) - 717-846-0395

Animals - Injured, Stray, Abused - 717-854-2762

Automobiles, abandoned, on street - 717-893-0131

Birth Certificates - 1-877-724-3258

Columbia Gas - 1-888-460-4332

Comcast - 1-800-266-2278

Community Connections for Children 717-854-2273

Dept. of Environmental Protection (DEP) - 412-442-4000

Dog Licenses - City/County - 717-771-9603

Downtown Inc., YCEA, Boom Empowerment - 717-849-2331

Driver's Licenses - 1-800-932-4600

Earned Income Tax - 717-845-1584

Employment Information (Job Center) - 717-767-7600

Fishing License – 717-771-9603

Food Licensing and Temporary Service 717-843-4948

Friends & Neighbors PA 717-669-8845

GPU/MET-ED - 1-800-545-7741

Graffiti Removal - 717-846-0395

Habitat for Humanity 717-854-6168

Hospitals - UPMC - 717-843-8623; WellSpan York - 717-851-2345

Hunting License - 717-771-9603

Ice Rink - 717-843-3959

Illicit Discharges and Stormwater Runoff 717-324-6532

Keep Pennsylvania Beautiful – 717-836-4121

Lawyer Referral Services - 717-854-8755

Large Item Pick-Up - 717-843-1240

Legal Services - Mid Penn Legal Services –717-848-3605

Library (Martin Memorial) - 717-846-5300

Marriage License - 717-771-9288

New Business—717-849-2264

Parking/Traffic Fines - 717-849-2236

Passports - 717-771-4760

Permits and Licenses – Issued by York City

Banner Permits, Public Works - 717-849-2245

Building & Construction Permits - 717-849-2256

Business Licenses –717-849-2256. 717-849-2320

Dumpster Permit - 717-849-2256

Health Licensing & Inspection-717-849-2256

Inspection - 717-849-2347

Merchant Devices and Jukebox Permits—717-846-2256

Park Parades, Block Parties—717-849-2245

Peddlers & Solicitation 717-849-2256

Sporting Applications—717-849-2245

Street Cut Permits - 717-849-2320

Tenant Occupied Properties Licensing &

York City Facility Rentals - 717-849-2245

Planning 717-849-7005

Police - 717-846-1234 (Non-Emergency)

Potholes 24 Hr. Hotline - 717-849-2228

Property Maintenance Concerns - 717-849-2347

Rabbit Transit (Bus Service) - 717-846-7433

Recycling - 717-849-2245

Refuse Bills (York Water Co.) - 717-845-3601

Right to Know Requests - 717-849-2250

Sewer (PA American Water) 1-800-565-7292

Social Security - 1-800-772-1213

Spanish American Center - 717-846-9434

S.P.C.A. - 717-764-6109

State Police - 717-428-1011

Street Sweeping – 717-849-2320

Treasurer's Office (City Taxes) - 717-849-2281

Trees - City Forester - 717-846-0395

Unemployment Office - 1-888-313-7284

Yard Waste - 717-843-1240 or 717-849-2245

York City Ice Arena - 717-843-3959

YMCA Welcome Center 717-819-0180

York City School District - 717-845-3571

York County Agency on Aging - 717-771-9610

York County Assistance Office - 717-771-1100

York County Assessment Office - 717-771-9232

York County Commissioners - 717-771-9964

York County Court House - 717-771-9675

York County Crime Stoppers - 717-755-8477

York County District Attorney - 717-771-9600

York County Food Bank 717-846-6435

York County Parks - 717-840-7440

York County Prison - 717-840-7580

York County Sheriff's Office - 717-771-9601

York County Tax Claim Bureau - 717-771-9205

York County Treasurer - 717-771-9603

YC Visitor's Center (Explore York) - 717-852-9675

York County Voter Registration - 717-771-9604

York Expo Center (Fairgrounds) - 717-848-2596

York Water Company - 717-845-3601

York Housing Authority - 717-845-2601

Zoning 717-849-2280